



December 9, 2005

Bob Janet
2720 Bent Oak Drive
Mathews, NC 28104

Dear Bob,

Fantastic. Great program. Great ideas. Very entertaining and interesting. Outstanding business building techniques. Those are just a few of the outstanding comments our members are making about your presentation. In my twenty five years with NKBA I can honestly say this was one of the finest programs we ever had.

You are among the best speakers I have had the pleasure to meet. You gave us information to grow our sales and profits. Your entertaining stories and fun audience participation keep everyone involved and interested throughout the program. The selling and marketing techniques you talked about and revealed truly relate with our members needs and daily business experiences and challenges.

We look forward to you returning one day and we will recommend you to other associations and businesses.

Thank you for the remarkable presentation,

Frank Diliberto, CKD, CBD
VP of Programs
Metro New York Chapter
National Kitchen & Bath Association